



CHECK RECOVERY SOLUTIONS

Check Recovery Solutions (CRS)

The retail solutions platform of The Stark Collection Agency

A full-service comprehensive collection agency and the Midwest Hardware Association's endorsed vendor.

Check Recovery Solutions (CRS)

offers a comprehensive array of check service solutions, designed to help clients prevent and reduce bad check collections, recover bad check payments, and reduce bank service fees. **CRS** views their clients as true partners and are committed to their success.

CRS handles each process from beginning to end so clients can focus their attention on running their business.

Check Recovery Solutions provides:

CHECK ALERTS

Notifications we send to clients of "repeat offenders" in their area.

CHECK VERIFICATION

Verifies acceptance or denial information within seconds.

CHECK RE-PRESENTMENT

The benefits of electronic check re-presentation are faster check recovery time and increased recovery rates.

CENTRALIZED RETURNS

Bad checks are returned to a centralized bank account, resulting in increased collection turn-around time and reduced bank fees.

CREDIT BUREAU REPORTING

CRS reports to the three major credit bureaus—Equifax, Experian & Trans Union—and lists commercial accounts with Dun and Bradstreet.

CRS also offers a variety of standard collection services including:

- Letter service
- Phone calls
- Skip tracing
- Asset searches
- Litigation Services Management

The Check Recovery Solutions Advantage:

- **Free on-site consulting and training**
- **Free educational seminars**
- **Free customized reports**
- **Free Client Web Link**
- **Rebate for MHA members**
- **No cost to MHA members**
- **Full face value and bank service fee returned for all collected checks**

The Stark Collection Agency is locally owned and has been serving retailers throughout Wisconsin and the upper Midwest since 1948. **Pauline Kussart** has owned the agency since 1998.

Jack Femyer, The Stark Collection Agency's Manager of Check Recovery Solutions, is the primary contact for check clients. Prior to joining Stark in 2004, Jack was with Piggly Wiggly in the Janesville, Edgerton and Fort Atkinson stores.



Contact Jack at:

The Stark Collection Agency
6425 Odana Road, Suite 22
Madison, Wisconsin 53719

877-274-7764, ext 240 (office)
608-234-2733 (cell)
jfemyer@hestark.com

Our memberships:



Our awards:



Business Ethics Torch Award
Trust • Performance • Integrity
WINNER 2012 - BBB Serving Wisconsin



Finalist - 2011
Wisconsin Business
Ethics Award



Finalist - 2009
BBB Torch
Award

Winner - 2012 BBB Torch
Award for Business Ethics

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